

IECB technology platforms's charter

All services offered by the platform are available on the website <http://www.iecb.u-bordeaux.fr/index.php/fr/plateformestechnologiques>

If you want to start a project or service delivery:

The platform and its staff will:

- make available trained and competent personnel to provide necessary advice and expertise.
- make available efficient and maintained equipments (maintenances, calibrations).
- decide if it's possible to do your project, determinate the necessary steps for its implementation, analyze your results in a relevant way and assist in the valorization of these results.
- estimate the needs of users according their specifications request list
- maintain the confidentiality of the nature of the projects
- deliver the results on time. Inform of possible delays
- train in the use of the available equipment and provide technical assistance as much as possible
- answer to customer complaint as soon as possible
- implement, through continuous improvement of our quality management system, all necessary means to demonstrate our ability to drive projects and analysis according to your requirements and applicable regulatory requirements

Users will:

- provide the platform staff, all necessary information necessary on the project to carry out any relevant analysis.
- abide by the rules of safety of the building and follow of the reservation schedule.
- maintain the equipment and inform staff of any malfunction.
- keep confidential any information, including documents, samples, hardware, software, that could be collected or discussed with platform's staff during the realization of a service.
- inform the platform's staff about customer complaint.
- pay any invoice due any damage caused.
- cover any invoices regarding the activities realized by/on the platforms (as described in the invoice and /or offer)

- for any services provision, or equipment supply, platform's involvement has to be cited in any scientific publication regarding the project and at least mentioned in the acknowledgements section under the following model:

« this work has benefited from the facilities and expertises of the Biophysical and Structural Chemistry platform (BPCS) at IECB, CNRS UMS3033, Inserm US001, Bordeaux University <http://www.iecb.u-bordeaux.fr/index.php/fr/plateformestechnologiques> »,

- send a copy of any resulting publication to the platforms's correspondent, co-authoring of the publication may be considered.

- as part of a collaborative research project or development, co-authoring of any publication/communication is request.

Responsibility/Guarantees:

Users understand that all results provided are experimental. No warranty of any kind will be granted by platforms.

Platform don't ensure the conservation of samples and experimental data after results delivery

The parties mutually renounce to seek compensation for indirect damage (eg: lost of profits, of turnover, of margins, of customers, of operating, marketing actions, or regarding any deterioration to the brand's image).

Generalities:

Each party remains sole owner of its information, its knowledge, its materials, its methods, its software, its samples and its expertise acquired previously or independently to the service delivery.

The information, knowledge, materials, methods, softwares and know-hows of the platform or implemented and improved during services remain the property of platform's trustees.

The user can't claim any intellectual property regarding any materials, methods, software and know-hows used or developed upon service activities.

Project conducted on the platform must be law and ethics-abiding. Any project or platform's access might be discontinued or prohibited for anyone who won't meet any of the charter requirements below.

I, (hereby), declare having read the platforms' Charter and I agrees to abide by its rules

Sign